

SWIM SCHOOL APRIL OFFER: LEARN TO SWIM 'SAVE20'

TERMS AND CONDITIONS

1. APPLICATION

These Terms apply to structured lesson-based programme memberships delivered by Horizon Leisure.

2. MEMBERSHIP STRUCTURE

2.1 Programmes operate via monthly Direct Debit.

2.2 Minimum commitment: Swim School – 30 days

2.3 Membership continues on a rolling basis after the minimum term.

3. FEES AND PAYMENT

3.1 Fees are payable monthly by Direct Debit.

3.2 Failure to maintain payment may result in removal from the programme.

4. COOLING-OFF

4.1 A 14-day cancellation period applies, subject to deduction for sessions attended.

5. CANCELLATION

5.1 Written notice is required

Swim School: Swim.school@horizonlc.com

5.2 Notice received by the 4th of the month ends that month; after the 5th ends the following month.

5.3 Missed sessions are non-refundable.

6. FREEZES

6.1 Medical freezes may be granted with evidence. Spaces are not guaranteed during freeze periods.

7. LESSON DELIVERY

7.1 Teachers and timetables may change at any point, as much notice as possible will be given to customers.

7.2 You are able to obtain a refund by speaking with our reception team if a lesson has been cancelled by Horizon.

7.3 All refunds must be collected with one calendar month of cancellation.

8. SAFEGUARDING

8.1 Under-18 participation requires parental consent.

8.2 Parents/guardians remain responsible for collection and supervision where applicable.

9. APPROPRIATE ATTIRE

9.1 All participants are required to wear appropriate clothing and shoe ware for the chosen activity.

10. APRIL 2026 PROMOTION

10.1 New bookings made between the 1st-30th April will not pay the £20 joining fee with Horizon Swim School