

SWIM SCHOOL MARCH OFFER: 50% OFF YOUR FIRST MONTH

TERMS AND CONDITIONS

1. APPLICATION

These Terms apply to structured lesson-based programme memberships delivered by Horizon Leisure.

2. MEMBERSHIP STRUCTURE

- 2.1 Programmes operate via monthly Direct Debit.
- 2.2 Minimum commitment: Swim School – 30 days
- 2.3 Membership continues on a rolling basis after the minimum term.

3. FEES AND PAYMENT

- 3.1 Fees are payable monthly by Direct Debit.
- 3.2 Failure to maintain payment may result in removal from the programme.
- 3.3 Joining fees are non-refundable except within the cooling-off period.

4. COOLING-OFF

- 4.1 A 14-day cancellation period applies, subject to deduction for sessions attended.

5. CANCELLATION

- 5.1 Written notice is required
Swim School: Swim.school@horizonlc.com
- 5.2 Notice received by the 4th of the month ends that month; after the 5th ends the following month.
- 5.3 Missed sessions are non-refundable.

6. FREEZES

- 6.1 Medical freezes may be granted with evidence. Spaces are not guaranteed during freeze periods.

7. LESSON DELIVERY

- 7.1 Teachers and timetables may change at any point, as much notice as possible will be given to customers.
- 7.2 You are able to obtain a refund by speaking with our reception team if a lesson has been cancelled by Horizon.
- 7.3 All refunds must be collected with one calendar month of cancellation.

8. SAFEGUARDING

- 8.1 Under-18 participation requires parental consent.
- 8.2 Parents/guardians remain responsible for collection and supervision where applicable.

9. APPROPRIATE ATTIRE

- 9.1 All participants are required to wear appropriate clothing and shoe ware for the chosen activity.

10. MARCH 2026 PROMOTION

- 10.1 New bookings made between the 1st-31st March will receive 50% off their first full-month with Horizon Swim School